



**AGENDA ITEM: 7**

## **OVERVIEW & SCRUTINY BOARD**

**28 JUNE 2011**

**COUNCIL PERFORMANCE: 2010/2011**

**ASSISTANT CHIEF EXECUTIVE**

### **PURPOSE OF THE REPORT**

1. To provide an overview of the Council's performance during 2010/2011.

### **BACKGROUND**

2. The 2010/2011 Strategic Plan set out the Council's key performance targets and the actions it planned to take during the year to contribute to the achievement of those targets.
3. This report summarises the Council's overall performance against the 2010/11 Strategic Plan. A detailed progress update is provided in the 2010/2011 performance report (available in the Members' library) for further consideration where required, with the thematic summary sections below signposting to additional information on key issues provided in the full report.

### **In-year changes to the National Performance Framework**

4. The Strategic Plan was designed to demonstrate clearly the Council's contribution to the National Performance Framework for local government and its partners established by the previous government. During the course of 2010/11 the Coalition Government implemented a number of changes to this framework, including the abolition of Local Area Agreements and Comprehensive Area Assessment, and in April 2011 the replacement of the National Indicator Set with a Single Data List identifying all central government's information requirements of local government.
5. While some national prescription will remain, these changes will result in a shift from the significant central bureaucracy associated with the National Performance Framework, to councils assuming greater discretion over their own performance management arrangements, supported by the wider local government sector via the Local Government Group.

6. In line with this, the Deputy Mayor has agreed a number of changes to the Council's performance management framework for 2011/12. These are outlined at the end of this report. The following sections provide a summary of the Council's performance at the end of the year, prior to the introduction of the new arrangements from April 2011. Key performance issues are drawn out in the relevant sections of the report, as appropriate.

## Overview of Performance

### Local Area Agreement 2008-2011 / National Indicator Set

7. Under the National Performance Framework, local authorities and partners were required to identify key priorities for an area and agree improvement targets for these priorities with government, set out in a Local Area Agreement (LAA).
8. In October 2010 the Secretary of State issued an announcement that, in removing Government involvement, effectively abolished LAAs. Following this the Council made a decision to halt the monitoring of Middlesbrough's LAA, though relevant measures still formed part of the performance frameworks of the Council and the Middlesbrough Partnership.
9. Appendix A sets out for information the final position in respect of Middlesbrough's former 2008-2011 Local Area Agreement. This data will inform the review of Middlesbrough's Sustainable Community Strategy scheduled for 2011/12.
10. The majority of LAA measures were drawn from the National Indicator Set (NIS), which was introduced from April 2008 as the single set of measures through which government would performance manage outcomes delivered by councils, either working alone or in partnerships. The NIS represented the bulk of performance measures included within the Strategic Plan, supplemented with local service measures and organisational-level efficiency indicators (such as payment of invoices and sickness absence).
11. In October 2010 the Secretary of State for Communities and Local Government announced the 'replacement of the National Indicator Set with a single, comprehensive list of all the data we expect local government to provide to central government' by April 2011. The Single Data List (SDL), published in April 2011, is intended to be the first ever catalogue of all of central government's data requirements from local government.
12. The Council's overall performance against its 2010/11 performance indicator set is set out below. Of those indicators where performance could be measured against target, 53% were on target at the end of the year.

Table 1: PI performance at the end of 2010/2011.

Theme	Total	On target	Not on target	Target not set
Creating Stronger Communities	1	0	0	1
Creating Safer Communities	13	4	6	3
Supporting Children and Young People	84	35	33	16
Promoting Adult Health and Well-Being	35	13	16	6
Enhancing the Local Economy	34	14	11	9
Securing Environmental Sustainability	13	9	4	0
Fit for Purpose	15	10	4	1
<b>Overall total</b>	<b>195</b>	<b>85</b>	<b>74</b>	<b>36</b>
<b>Total (performance against target)</b>	<b>159</b>	<b>85 (53%)</b>	<b>74 (47%)</b>	

## Progress against planned actions and key indicators

13. In the 2010/2011 Strategic Plan, the Council identified 197 actions to progress its contribution to the achievement of the Sustainable Community Strategy themes and strategic priorities.
14. The corporate floor target is to achieve at least 85% of the actions set out in the Strategic Plan during the year. However, actions for this year were specified prior to the new government's in-year grant reductions, the Comprehensive Spending Review (October 2010), and various policy initiatives, which have resulted in the deletion of 14 actions during the year.
15. The table below summarises progress on remaining actions at the year, at which 86% of actions were completed by the target date – at the corporate minimum standard. A further 6% of actions have had deadlines extended, mainly due to changes of policy or funding delays at a national level.

Table 2: Performance against planned actions at the end of 2010/11.

Theme	Total	Completed	Revised target	Not on target
Creating stronger communities	17	14	0	3
Creating safer communities	6	6	0	0
Supporting children and young people	46	43	1	2
Promoting adult health and well-being	32	27	0	5
Enhancing the local economy	37	28	0	9
Securing environmental sustainability	14	10	0	4
Fit for purpose	31	30	0	1
<b>Overall total</b>	<b>183</b>	<b>158(86%)</b>	<b>1 (6%)</b>	<b>24 (8%)</b>

16. The following sections set out key performance issues at the end of 2010/11, by Sustainable Community Strategy theme.

<b>Theme:</b>	<b>Creating stronger communities</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Community Safety and Leisure; Adult Social Care</b>

### 2010/11 evaluation

17. The Council's contribution to this theme is through major regeneration activity (with a specific focus on culture), neighbourhood renewal, neighbourhood engagement and community cohesion initiatives, and support for the Voluntary and Community Sector.
18. The single cancelled action under this theme relates to the Prevent Action Plan, which following funding reductions, has been succeeded by a new action plan linked to the Counter Terrorism Local Profile.
19. 82% of remaining actions were completed. The three off-target actions related to visitors to libraries, the implementation of the Community Cohesion Action Plan and Neighbourhood Plans

## Key points of progress

20. The community regeneration service continued to far exceed targets for the delivery of engagement opportunities, with 474 local forums and 124 opportunities for involvement in practical projects facilitated by the end of the year.
21. Arts and cultural events programmes also continued to perform well, with visitors to museums and galleries demonstrating further increases. There had been over 672,000 attendances at cultural events by the end of 2010/11, comfortably achieving the year-end target of 580,000.
22. The Environment Department's Money Skills programme completed 11 events in 2010/11, exceeding the annual target. There continues to be a significant increase in demand for financial advice from local residents, reflecting current economic conditions.

## Key areas for improvement

23. Library visitor numbers were down 8% on 2009/2010, reflective of both a gradual decline in library usage (as evidenced by the national Active People Survey round 4, which suggested a 4.5% reduction in usage in the town). This is offset to a degree by continued growth in the use of transactional services (e.g. renewals) via the internet.
24. While not finalized by the end of the year, a draft Community Cohesion Action Plan has now been developed, considered by the Cohesion Partnership Steering Group and will be amended as appropriate following discussions.
25. Neighbourhood Plans are currently being refreshed in consultation with local communities, however some slippage has been experienced due to the review of the Council's Community Regeneration Service and the new plans will not now be finalised until summer 2011.

For further information, see pages 3-4 and 25-29 of the 2010/2011 performance report (Members' library).

<b>Theme:</b>	<b>Creating safer communities</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Community Safety and Leisure</b>

## 2010/11 evaluation

26. The Council's contribution to this theme is through CCTV, licensing, environmental management, neighbourhood working and working with young people to divert and protect them from crime and anti-social behaviour. This work is undertaken as part of the overall approach determined via the Safer Middlesbrough Partnership.
27. The impact of actions relating to improving local perceptions of anti-social behaviour was to be measured by the 2010 national Place Survey, which was cancelled by the coalition government. Localised perception surveys for specific areas of the town following ASB interventions have now been introduced by the Neighbourhood Safety Team, and results are very positive.

28. Excellent progress was made in respect of remaining actions at the end of 2010/11, with 100% completed. Overall crime reduction was on target and only two crime rate indicators (serious violent crime and assault with injury) were off target at the end of 2010/11.

**Key points of progress**

29. Significant improvement was maintained in relation to serious acquisitive crime, which was 58% below target at the end of 2010/11. The year-end rate of 15.89 per 1,000 population represented 1,000 incidents fewer than in 2009/10.

30. Work has continued on the Council’s action plan to reduce anti-social behaviour, as outlined above. Responses in time to fly tips, graffiti and needles within agreed timescales was again between 98-100%.

31. Repeat incidents of domestic violence continued to reduce and were on target at the end of the year. Activity is now being coordinated through the multi-agency Domestic Violence Strategy and relevant actions for 2011/12 will be included within the Safer Middlesbrough Partnership’s revised combined delivery plan.

**Key areas for improvement**

32. Serious violent crime and assault with injury crime rates both failed to meet 2010/11 targets and have deteriorated in performance from 2009/10. The Council will continue to work with partners to address alcohol-related crime and anti-social behaviour. The latest data (February 2011) suggests that hospital admissions for alcohol-related harm were at their lowest of the year; however, the year-end target is unlikely to be achieved. It should be noted that the figure comprises not just acute episodes (related for example to A&E attendances at weekends) but also admissions for long-term chronic conditions partly caused by alcohol.

For further information, see pages 5-6 and 30-32 of the 2010/2011-performance report (Members’ library).

<b>Theme:</b>	<b>Supporting children and young people</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Children and Young People</b>

**2010/11 evaluation**

33. The Council’s contribution to this theme is through the work of the Children, Families and Learning Department with partners in the Middlesbrough Children and Young People’s Trust.

34. Seven actions within this theme were cancelled and the deadline for one action was extended due to changes in national policy (cancellation of various educational ‘guarantees’) and partners’ structural changes. Progress in respect of the remaining actions was good, with 96% completed at the end of the year. The two off-target actions related to redevelopment of the Custom House and delivery of the Primary Strategy for Change programme.

35. Overall, 52% of performance indicators for which a target was set were reported as on target at the end of the year. This theme had by far the most National Indicators ascribed to it and many of these, particularly in relation to educational performance, were subject to aspirational national target setting – as a consequence, this has reduced potential to achieve targets in some areas. This will continue to be a significant challenge as the Secretary of State for Education has recently advised that local authorities statutory targets will be raised in future years.
36. The Council's approach in many areas (e.g. school improvement) remains under fundamental review due to changes in government policy on schools and children's services and associated funding arrangements. The Council is working with local schools on a proposal to develop a learning collaborative for Middlesbrough.

### **Key points of progress**

37. Continued good progress was made on the *Be Healthy* priority. Obesity among primary school (NIs 55/56) children performed better than target.
38. Final attainment results for academic year 2009/10 were released in December 2010 and confirmed significant improvement. 44.2% of local pupils achieved 5 A\*-C GCSEs (including English and Maths), up from 36.4% in 2009. All local authority National Challenge schools achieved results above the 30% floor target. However there has been mixed progress on attainment inequalities measures. The rate of permanent exclusions from schools has remained below target and slightly improved on last year's performance.
39. NEETs targets were met and have improved from 11.1% in December 2009 to 9.3% at the end of 2010/11 despite the current economic climate.

### **Key areas for improvement**

40. Good progress was made with safeguarding actions. The front of house team is now operational and the revised CAF structure has been implemented, resulting in an increase in cases considered through this mechanism. It is anticipated that this increase will continue in 2011/12. The Children, Families and Learning department continues to implement improvement actions to address agreed safeguarding priorities. Progress of the action plan will be reported to the Middlesbrough Children and Young People's Trust Board in June 2011.
41. Referrals were down slightly in the quarter, and performance on the majority of safeguarding indicators improved from Quarter Three. The timeliness of initial assessments reduced slightly, though the timeliness of core assessments continued to improve. Indicators dealing with the stability of Looked After Children placements saw reduced performance, but performance on Child Protection Plans improved overall. Four of the ten indicators met the revised targets for 2010/2011.

Table 3: Safeguarding performance at the end of 2010/11.

- NI59 (initial assessments within 7 days): 75.0% (down from 77.5% in Q3) against a target of 93%.
- NI60 (core assessments within 35 days): 83.5% (up from 80.3% in Q3) against a target of 85%.
- NI61 (adoptions within 12 months of decision): 70% (up from 68.8% from Q3) against a target of 89%.
- NI62 (LAC with 3 or more placements in year): 9.2% (down from 8.2% in Q3) against a target of 11.5%.
- NI63 (LAC <16 with placements of 2 yrs+): 52.0% (down from 54.5% in Q3) against a target of 65%.
- NI64 (CPPs lasting 2 years or more): 5.3% (up from 6.5% in Q3) against a target of 6%.
- NI65 (CPP for subsequent time in year): 9.1% (up from 9.2% in Q3) against a target of 12%.
- NI66 (LAC reviewed within timescales): 78.1% (up from 74.4% in Q3) against a target of 95%.
- NI67 (CP cases reviewed within timescales): 95.9% (up from 87.6% in Q3) against a target of 100%.
- NI68 (Referrals going to initial assessment): 70.5% (down from 72.8% in Q3) against a target of 70%.

42. Safeguarding targets were set to maintain performance in the top or upper median quartile nationally, which is stretching under current circumstances. It should be noted that 50% of the indicators remain above or well above comparator averages for 2009/2010. The government-commissioned review of child protection, led by Professor Eileen Munro, has recommended that safeguarding performance be weighted towards outcomes for children, rather than processing measures in future. As a result, measures of success for safeguarding services may change in the near future.

43. The young offending indicators – re-offending (NI19) sentenced to custody (NI43) and engaged in education, employment and training (NI45) remained off target at the end of 2010/11. First time entrants to the youth justice system (NI111) continued to perform better than target.

For further information, see pages 7-13 and 33-42 of 2010/2011 performance report (Members' library).

<b>Theme:</b>	<b>Promoting adult health and wellbeing, tackling exclusion and promoting equality</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Health; Adult Social Care</b>

### 2010/11 evaluation

44. The Council's contribution to this theme is through the work of the Social Care Department, with health and probation partners.
45. Two actions were cancelled due to the lack of NHS funding. Progress on remaining actions was generally positive, with 84% completed at the end of 2010/11. Five actions were reported off target: Local Area Co-ordination evaluation; East Middlesbrough pitch provision; access to universal information, advice and advocacy, substance misusers into employment, and personal budgets for carers. It is anticipated that these actions will be completed in 2011/12.

### Key points of progress

46. Excellent progress with the personalisation agenda continued, with 30% target for clients with personal budgets comfortably achieved at 32.3% at the year-end.
47. Timeliness of packages following assessment remained on target and transfer of care, adaptations and care packages indicators continued to perform well at the end of year.

The waiting time for major adaptations stood at ten weeks at the end of the quarter, well ahead of target (though somewhat higher than the Quarter One figure of eight weeks),

- 48. Actions in respect of safeguarding of vulnerable adults all progressed well and a suite of indicators to monitor performance has been developed reflecting the national outcome measures within the 2011/12 Adult Social Care Outcomes Framework.

**Key areas for improvement**

- 49. Timeliness of social care assessments and independent living indicators remained off target in Quarter Four. Carers’ need assessments were significantly off target due to major staff shortages.
- 50. Adults with learning disabilities / secondary mental health problems in settled accommodation / in employment indicators remained off target. The economic downturn continued to impact on securing employment for vulnerable adults. However significant work is due to start in 2011 with various schemes including recycling, garden maintenance and void property clearance. A new approach is being developed to increase the number of people with substance-misuse problems back into work, linked to the government’s Payment by Results agenda.
- 51. Some Healthy Towns projects slipped against original timescales (urban safety management, Prissick Cycle track, incentivised bikes and safer routes to work). However this has now been completed with the approval of the Department of Health that the under spend will carry into 2011/12 and a programme evaluation report will be produced for distribution within the Council and its partners.

For further information, see pages 14-17 and 43-49 of the 2010/2011 performance report (Members’ library).

<b>Theme:</b>	<b>Enhancing the local economy</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Economic Regeneration and Transport</b>

**Enhancing the local economy**

**2010/11 evaluation**

- 52. The Council’s contribution to this theme is through spatial planning, economic development and worklessness initiatives, cultural activity and the Housing and Transport Plans.
- 53. While no actions have been cancelled, progress on this theme was slow in 2010/11 with 76% of actions completed. Three of the nine off-target actions sit within the housing priority. With the loss of the Housing Market renewal funding and cuts in affordable housing budgets, this will present a notable challenge in the coming year.
- 54. Nationally, the economic recovery is predicted to be unsettled and while no new statistics were published in the quarter, it is expected that the recent downturn will continue to impact on the local economy for some time. Work will continue to help provide those who are seeking employment as well as working to attract new businesses to the town to provide employment opportunities for local people.



### **Key points of progress**

55. All local actions relating to business engagement/support and job creation [RG17-20, 23-24] were completed in 2010/11.
56. The targeted number of affordable homes was delivered, though net additional homes were slightly below target profile at the end of 2010/11. Performance against the homelessness indicator (NI156) was on target, though data continues to suggest that homelessness in the town continues to increase. Planning applications and new builds continue to rise and were up on 2009/10. The processing of planning applications (NI157) continues to demonstrate high performance.

### **Key areas for improvement**

57. The gap in unemployment rates between Middlesbrough and the Tees Valley average was 1.4% at the end of the year, equal to the same period last year. In terms of youth unemployment, the gap between Middlesbrough and Tees Valley average has narrowed and stands at 0.5 %.
58. Five of the seven transport actions recorded as missing target at quarter three have now been achieved. The two remaining actions off target are:
  - EN19: East Middlesbrough Transport corridor – Consultation is due on the development Plan in September 2011.
  - EN22 Transport corridor reviews – delayed due to longer procurement phase for UTMC.

For further information, see pages 17-20 and 50-55 of the 2010/2011-performance report (Members' library).

<b>Theme:</b>	<b>Securing environmental sustainability</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Environment</b>

### **2010/11 evaluation**

59. The Council's contribution to this theme is through street cleanliness, public open space, waste management and recycling, the reduction of carbon emissions and the promotion of sustainable development.
60. Four actions (28%) were reported as off target at the end of 2010/11.

### **Key points of progress**

61. Core street cleanliness indicators have been maintained throughout the year were on target (NI195), though a slight increase in litter was recorded.
62. Conservation management on local sites is ongoing and meeting target with draft plans now in place and due to be finalised by area care. Actions to adapt to climate change have now been updated although these actions will now be delivered through the One Planet Living Action Plan.

## Key areas for improvement

63. The recycling and landfill indicators (NI192/193) failed to achieve targets at the end of 2010/11, with the 2009/2010 performance in recycling just maintained. As reported throughout the year, landfilled waste remains well above target due to ongoing issues at the EfW plant, which has experienced long-term problems and is scheduled for renovation next year (contingency measures have been agreed). However, residual household waste continued to perform well and achieved the year-end target.
64. The delayed actions reported in the last quarter – the development of Tees Valley Waste Management (EN34) arrangements and the proposed transfer of maintenance of land owned by Erimus (EN28) to the Council – have now both been achieved.
65. Four actions in relation to parks and open space failed to meet deadline, however all are expected to complete in 2011/12.
- The Play Builders Scheme has slipped due to delays in the government's confirmation of funding.
  - The Planning Policy Guidance PPG17 audit review has been delayed due to staff commitments to project delivery.
  - The development of the future partnership for Newham Grange Country Farm is on hold pending further development of the business plan.
  - The preparation of a Prissick Masterplan report is on hold pending further development.

For further information, see pages 21-22 and 56-58 of the 2010/2011 performance report (Members' library).

<b>Theme:</b>	<b>Fit for purpose</b>
<b>Relevant Scrutiny Panel(s):</b>	<b>Overview and Scrutiny Board</b>

### 2010/11 evaluation

66. The Fit for Purpose theme aims to further strengthen the Council's strategic framework in respect of value for money, information, workforce planning and policy development and performance management.
67. Four actions under this theme were cancelled due to national changes (Local Democracy week, Place Survey, LAA and Equality Framework for Local Government). Excellent progress was demonstrated in respect of remaining actions at the end of 2010/11, with 97% on target.

### Key points of progress

68. Council Tax and NNDR collection rates (NIs 9/10) both achieved the year-end targets. Speed of processing new claims in HB/CTB (NI181) was reported as off target at Quarter Three, but ultimately achieved the year-end target.
69. Actions relating to the Council's emerging transformation programme are all on target. The programme remains in development and will be finalised during 2011/12.
70. Sickness absence demonstrated a significant reduction in 2010/11, at 8.46 days per FTE against a target of 9.30. This is a major improvement in 2009/10 (9.6days).

## **Key areas for improvement**

71. Indicators on the diversity of the overall and top paid workforce remain volatile due to relatively small numbers of employees involved. A significant reduction in recruitment activity limits the Council's ability to influence these figures as reported throughout the year. New approaches to positive action are being considered for 2011/12.
72. The off-target action relates to the implementation of the website strategy (CS17). However, the procurement exercise is now underway and award expected in June 2011. An eServices strategy will be developed between May and November 2011.

For further information, see pages 23-24 and 59-63 of 2010/2011 performance report (Members' library).

## **Progress against key programmes and projects**

73. The Council is monitoring progress against its key programmes and projects as part of its quarterly performance monitoring arrangements.
74. As previously reported, national policy and funding changes have begun to impact on the Council's plans for the physical regeneration of some areas. The Regeneration department has provided the following update in respect of affected schemes.

### **Acklam Hall**

75. The proposed development at Acklam Hall comprises new doctors surgeries, other care facilities and upper market housing to secure the restoration and long-term future of this Grade I listed building and associated parkland.
76. The project has been slightly delayed for the following main reasons:
  - Revision of the scheme by the developer as a result of reduced PCT investment and downsizing of the health facilities.
  - Discussion between the Council, English Heritage and developers to achieve a scheme that meets the required conservation and design quality standards.
77. Contracts have been signed between the joint vendors, Middlesbrough College and the Council, to sell the land to the developer, subject to planning permission. To date the planning application has not been registered.

### **Grove Hill**

78. Work is now complete on a comprehensive due diligence and business model for the delivery of the Grove Hill Programme, by Savills. The Homes and Communities Agency (HCA) commissioned this work, in partnership with Erimus Housing and the Council. A key objective of the work was to inform the HCA of the gap in funding that is needed to deliver the wider vision for Grove Hill. The HCA remains supportive but timescales of any future resource cannot be determined at present. Other development opportunities are also being explored, with the premise of potentially affordable housing subsidy from the HCA, within the wider neighbourhood. This will provide relocation housing opportunities, as well as a range of attractive, modern and affordable housing opportunities for both existing and new residents.

79. The funding application for the RGF round one was unsuccessful, feedback from this (via CLG and the Department of Business, Innovation and Skills) and also recent guidance suggests it would not meet the criteria successfully therefore will not be resubmitted in the next round. However, the Council is working closely in partnership with Erimus Housing to determine a funding model and delivery programme to ensure progress continues in the neighbourhood.
80. In parallel to the physical regeneration work, the Council has recently commenced a pilot project (based on the Government's national Community Budgets initiative) in Grove Hill, aimed at avoiding resource duplication and improving service delivery to local residents. This will involve a range of stakeholders, local patch based agencies and the local community, to ensure the priorities were tackled and a comprehensive approach was used to determine an action plan and way forward. Stage one of the programme is almost complete, and feedback to date is very supportive for such an approach, the methodology is yet to be agreed.

### **Town Hall**

81. The Town Hall project is still on track for the submission of a Stage One application to the Heritage Lottery Fund (HLF) in November 2011, which is the annual deadline for submission of major projects to the HLF appraisal Board. Regular project team meetings are taking place to keep the project moving, and on track to meet this deadline, and to develop and produce a robust brief for the project. This brief is expected to be complete in May; its content will not only maximise the potential of the Concert Hall, but also help create a hub for arts and creative activities in the Town Hall linking to and celebrating the industrial heritage of the building, the town and surrounding area. WNF funding enabled initial work to begin the development of a variety of projects, and ultimately the development of the bid.
82. Discussions are to be arranged with English Heritage regarding possible funding, and to seek their support, advice and guidance and ongoing involvement in the project. EH's support will be vital to the success of the project in its future development and progress. Early indications are that they may or may not prove to be a funding route, so communications are to be opened in the near future
83. Also, a meeting with Ivor Crowther, Head of HLF NE, is to be arranged in early April to discuss the development of the project, with various pointers/advice to be sought. It is the intention that regular discussions with HLF will be ongoing.

### **Gurney Street Triangle**

84. Gurney Street Triangle is located in central Middlesbrough and incorporates a mixture of commercial, hotel and office uses with associated car parking. It is identified as a potential mixed-use development site. Discussions were underway with private property owners regarding the redevelopment of the site and the re-use of Gurney House. However, the project is now under review as the property owner has submitted an application for the large casino licence. Two bids have been approved at stage 1 and a preferred operator will be selected by January 2012.

## Linthorpe Road Central

85. Approval has recently been given to proceed with a combination of projects that will draw on the £700k capital allocation. This will include business support grants, public realm upgrades and a review of parking options. Investment will also include property in Linthorpe Village to complement traffic safety work currently underway. During quarter four, detailed plans for public realm improvements were drawn up.

## University Developments

86. Combines with Linthorpe Road budget to jointly fund access improvements into the campus in 2011/12. Other issues still subject to ongoing discussion between the University and the Council.

## Site 44

87. The developer for site 44 has now withdrawn and has been remarketed. Bids from developers are currently being assessed.

## 2011/2012 Corporate Performance Framework

88. Following the government's changes to the national performance framework for local government and its partners (outlined at paragraph 6), the Council has agreed / noted a number of changes to its corporate performance managements for 2011/12. The key elements of this new framework are as follows:

Area Governance / Vision	<ul style="list-style-type: none"> <li>Retain LSP in streamlined structure.</li> <li>Better join-up overarching needs assessments to provide SCS evidence base.</li> <li>Review Sustainable Community Strategy and streamline significantly.</li> <li>LAA not continued (key priorities outlined in new SCS).</li> </ul>
Outcomes / PIs	<ul style="list-style-type: none"> <li>Introduce clear distinction between Partnership and corporate frameworks.</li> <li>Number of PIs in the corporate PMF to be reduced significantly.</li> <li>Data information / inventory building on Single Data List to be undertaken.</li> </ul>
Delivery	<ul style="list-style-type: none"> <li>Delivery will be chiefly via partners' own plans, shared via the LSP</li> <li>Only limited number of crosscutting partnership plans retained.</li> <li>Strategic Plan streamlined and focused on service performance / transformation.</li> </ul>
Transparency	<ul style="list-style-type: none"> <li>Key public datasets (incl. performance data) will be posted online in line with Government's transparency agenda.</li> </ul>
Audit and Inspection	<ul style="list-style-type: none"> <li>Significant scale-back of audit and inspection.</li> <li>Some inspection of children's services and social care will remain.</li> </ul>
Improvement	<ul style="list-style-type: none"> <li>Participation in sectoral self-regulation and improvement framework overseen by the LG Group.</li> </ul>

89. These changes will allow the Council to meet all remaining statutory obligations and government expectations and to meet the performance responsibilities of councils outlined in the LG Group's self-regulation and improvement framework (set out in the document *Taking the Lead*), while taking full advantage of the reductions in central bureaucracy.

## **Implications for the Council and Local Communities**

90. The Council's budget setting process has been developed in line with the priorities set out in the Strategic Plan, therefore the financial implications of the work programme described in this report have been fully considered. In-year changes are reflected in the quarterly revenue and capital outturn reports.

## **RECOMMENDATIONS**

91. That the Overview and Scrutiny Board notes the Council's performance during 2010/2011.

## **BACKGROUND PAPERS**

- 2010/2011 Performance Tables (Members' library).

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## Appendix A / Local Area Agreement 2008-2011: final position

1. Middlesbrough's 2008-2011 LAA comprised 35 designated targets, ten statutory targets relating to attainment (from the National Indicator Set) and a number of locally determined measures relating to priority areas.
2. In total, targets were agreed for 55 of 61 indicators. At the end of 2010/11, 25 (45%) were on target, and with 30 (55%) not on target<sup>1</sup>. The table below sets out the final position by theme of the Sustainable Community Strategy. Data in respect of specific indicators is set out in the 2010/2011 performance report (available in the Members' library).

Table 1: Performance against LAA 2008/2011 at the end of 2010/11

Community Strategy Theme	LAA Targets	On Target	Not on target	Data not available/no target set
Creating Stronger Communities	5	0	1	4
Creating Safer Communities	9	5	3	1
Supporting Children and Young People	21	10	11	0
Promoting Adult Health and Well- Being	10	4	6	0
Enhancing the Local Economy	10	3	7	0
Securing Environmental Sustainability	6	3	2	1
<b>Total</b>	<b>61</b>	<b>25</b>	<b>30</b>	<b>7</b>
<b>Total (performance against target)</b>	<b>55</b>	<b>25 (45%)</b>	<b>30 (55%)</b>	<b>-</b>

3. The main under-performing theme was 'Supporting Children and Young People', where the majority of indicators relating to educational attainment, whilst (in general) improving year-on-year, did not perform to target, many of which were set by the Government.
4. Many of the economy-related indicators used in the LAA were subject to a considerable data-lag (i.e. with the data up to two years old when published). At the end 2010/2011 over 70% of these indicators were not achieving targets, which were set prior to the 2008/09 financial crisis and subsequent recession. However, the housing market indicators (e.g. net additional homes) demonstrated considerable improvement by the end of 2010/11, reflecting the increased levels of new build underway in the town.
5. The 'Creating Safer Communities' theme performed well, with serious acquisitive crime, repeat incidents of domestic violence and re-offending rates for prolific offenders all meeting targets. Serious violent crime and drug-related offending rates both failed to meet challenging targets.

<sup>1</sup> Information available at the year end point was used to provide the final position due to the abolition of the LAA. The available data did not in some cases relate to the end of the financial year, or the agreed end period originally agreed with the Government.